Warranty

I would like to let you know that we in Rozawood are very glad you decided to purchase this instrument. We made it in our workshop giving our best care to the selection of all the tonewoods used for building this instrument as well as to the production process.

This fine handmade string instrument has been completely handcrafted, and is warranted to the original purchaser only. It is guaranteed to be free of defects in material or workmanship for the lifetime of both the original owner and builder. In the event of a warranty-related repair, Rozawood will repair or replace the instrument, at it's own discretion. Rozawood will make the final determination whether or not a repair is to be warranty-related. This warranty does not cover normal wear and tear to the frets, tuners or finish, or any other part of the instrument. It does not cover damage to the instrument, whether caused by accident, neglect or other incident. It does not cover cracks to the wood or finish commonly resulting from improper humidication.

Please, be sure your instrument has been made from extra selected solid tonewoods only and it's sound will grow up day by day the instrument will be played. For your good imagination according to your new instrument you will maybe find useful following specifications.

Model Number:	000-12 CUSTOM
Serial Number:	170552
Top:	HONDURAN MAHOGANY
Back&Sides:	HONDURAN MAHOGANY
Neck:	HONDURAN MAHOGANY
Scale:	644 mm
Fingerboard and bridge:	GENUINE EBONY
Finish:	HIGH GLOSS NITROCELLULOSE
Width at the nut:	45mm
Binding:	TORTOISE
Tuners:	NICKEL PL. WAVERLY w. IVOROID OVAL KNOBS
Truss rod:	DOUBLE ACTION ADJUSTABLE

Wishing you to feel so happy with your new instrument for many years.

Yours sincerely
Roman Zajíček - luthier